

Finding a Good Removal Company

So how do you pick a good, reliable removal company? Having worked in the industry for over five years now, I have heard some horror stories. I have also heard some really good stories too. It's only through experience that you get to know who is good, who is great and who will help with those extra little jobs and take care of your belongings.

Tips on finding a removal company

1. Often the most reliable way of finding a good removalist is to get a referral. Check with your friends or family, or alternatively contact The Lifestylers Group and we can assist. We work with a range of removal companies that specialise in specific moves. For example, if you have a small, one bedroom apartment, we have got the perfect removal company. However, if you have a house full of antiques then you will need a bigger company who specialise in this sort of furniture. So we work with a range of companies, depending on the nature, size and location of the move.

Importantly, you should know that if we organise the removal company on your behalf, you don't pay an inflated fee. You pay the same rate as if you booked them yourself. We are happy to organise the removal company, because it makes our job so much easier when we are organizing the entire move and work with good and trusted suppliers. We are also happy to work with any independent removal company that clients may have selected.

2. Find out if they offer insurance and remember to check the options available.
3. Check if they have testimonials from clients that have used their service recently.
4. Go with your "gut instinct". The first clue to finding a reliable service provider often comes from the initial contact. It doesn't matter if it's via their website, a phone call or a face to face meeting, your first contact provides a good indication as to the level of customer service they might offer. If it's by website you can gauge a feel for the removal company by the words and how genuine and sincere they come across. Did they get back to you when they said they would? I am a big believer in "gut instinct". After all, you are inviting total strangers into your house so you want to make sure you get it right.
5. It's also important to find out who your primary contact will be. For a local move, you may want to deal with the same person throughout your entire move, rather than dealing with a sales person one day, an operations manager the next day and someone totally different on the day of the move. At The Lifestylers Group we will select a removal company that is right for your specific situation. We will also follow up with the company so you don't have to worry about the messy, time consuming aspects of organising your move.

Don't have the time or know how to organise your house move.

Contact The Lifestylers Group and we can organise your entire house move (including dinner on the first night for you). Imagine walking out of one house and into the new home fully set up...we make that happen!

From the ordinary to the extraordinary, we organise it

Relocation Assistance | House Packing and Unpacking | Home Organising & Decluttering | Personal Concierge Service |